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Dated: 2-5-4

Signature: Carol Mitchell

(Carol Mitchell)

Docket No.: 45003-00012USP1
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
James Jennings, et al.

Application No.: 10/701085

Filed: November 4, 2003

For: CONSUMER FEEDBACK IN CONTENT
MANAGEMENT SYSTEMS

Confirmation No.: N/A

Art Unit: N/A

Examiner: Not Yet Assigned

INFORMATION DISCLOSURE STATEMENT (IDS)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Pursuant to 37 CFR 1.56, 1.97 and 1.98, the attention of the Patent and Trademark Office is hereby directed to the references listed on the attached PTO/SB/08. It is respectfully requested that the information be expressly considered during the prosecution of this application, and that the references be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

This Information Disclosure Statement is filed before the mailing date of a first Office Action on the merits as far as is known to the undersigned (37 CFR 1.97(b)(3)).

A copy of each reference on PTO/SB/08 is attached.

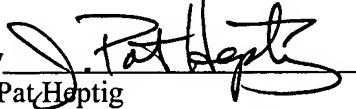
In accordance with 37 CFR 1.97(g), the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56(a) exists. In accordance with 37 CFR 1.97(h), the filing of this Information Disclosure statement shall not be construed to be an admission that any patent, publication or other information referred to therein is "prior art" for this invention unless specifically designated as such.

It is submitted that the Information Disclosure Statement is in compliance with 37 CFR 1.98 and the Examiner is respectfully requested to consider the listed references.

The Director is hereby authorized to charge any deficiency in the fees filed, asserted to be filed or which should have been filed herewith (or with any paper hereafter filed in this application by this firm) to our Deposit Account No. 10-0447, under Order No. 53807-00040USP1. A duplicate copy of this paper is enclosed.

Dated: February 5, 2004

Respectfully submitted,

By 
J. Pat Heptig

Registration No.: 40,643

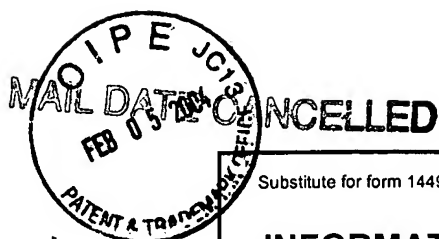
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ALTERNATIVE TO PTO/SB/08a/b (06-03)

INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Complete if Known	
				Application Number	10/701085
				Filing Date	November 4, 2003
				First Named Inventor	James Jennings
				Art Unit	N/A
				Examiner Name	Not Yet Assigned
Sheet	1	of	2	Attorney Docket Number	45003-00012USP1

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
	AA	US-5,625,818	04-29-1997	Zarmer et al.	
	AB	US-5,819,271	10-06-1998	Mahoney et al.	
	AC	US-5,852,435	12-22-1998	Vigneaux et al.	
	AD	US-5,862,325	01-19-1999	Reed et al.	
	AE	US-5,864,871	01-26-1999	Kitain et al.	
	AF	US-5,892,909	04-06-1999	Grasso et al.	
	AG	US-5,905,981	05-18-1999	Lawler	
	AH	US-5,937,418	08-10-1999	Ferris et al.	
	AI	US-6,044,205	03-28-2000	Reed et al.	
	AJ	US-6,088,702	07-11-2000	Plantz et al.	
	AK	US-6,141,007	10-31-2000	Lebling et al.	
	AL	US-6,148,330	11-14-2000	Puri et al.	
	AM	US-6,199,082 B1	03-06-2001	Ferrel et al.	

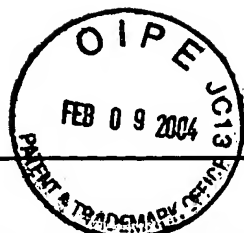
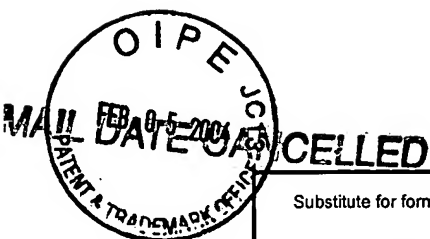
FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)				
	BA	WO 98/45789	10-15-1998	David M. Parks		
	BB	WO 98/45792	10-15-1998	David P. Lebling		

*EXAMINER: Initial if information considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	CA	Microsoft FrontPage 98, Software Review in Information Intelligence, Online Libraries and Microcomputers, May 1998, Vol. 16, No. 5, Pages 4-8.	
	CB	WebExpress Suits Novices, InfoWorld, May 11, 1998, Vol. 20, No. 19, Pages 78-79.	
	CC	KMi Planet: A Web Based News Server, DOMINQUE ET AL., Proceedings of the 1998 Conference on Computer Human Interaction, IEEE, Pages 324-330.	
	CD	The Integration of a Newsroom Computer System with a Server-Centered News Production System, S. VINEAUX, Avid Technology, Inc., 1996 International Broadcasting Convention, September 12-16, 1996, IEEE, Pages 512-518.	
	CE	The Scoop on Web Content Management, JOHN TASCHEK, PC Week Labs, September 13, 1999, Pages 1-3.	
	CF	Shoot-Out Scorecard: Web Content Management Solutions; September 13, 1999, Pages 1-5.	
	CG	Today's Content Management Tools are Bound for Obsolescence; JIM RAPOZA, PC Week Labs, September 13, 1999, Pages 1-3.	
	CH	Reading Between Cost Lines, September 13, 1999, Pages 1-3.	
	CI	Steps to Ensuring System Scalability, JIM RAPOZA, September 13, 1999, Pages 1-3.	
	CJ	PC Week Shoot-Out Chronicle, JIM RAPOZA, September 13, 1999, Pages 1-7.	

Examiner Signature	Date Considered
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DALLAS2 1023455V1 45003-00012USP1



ALTERNATIVE TO PTO/SB/08a/b (06-03)

Substitute for form 1449/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

Sheet	2	of	2	Attorney Docket Number	45003-00012USP1
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Complete if Known

Application Number	10/701085
Filing Date	November 4, 2003
First Named Inventor	James Jennings
Art Unit	N/A
Examiner Name	Not Yet Assigned
Attorney Docket Number	45003-00012USP1

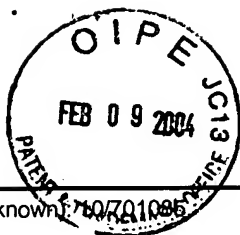
<input checked="" type="checkbox"/>	CK	From the Trenches, GARY GUNNERSON, PC Week Corporate Partner, September 13, 1999, Pages 1-3.	
<input checked="" type="checkbox"/>	CL	Go With The Flow, September 13, 1999, Pages 1-2.	
<input checked="" type="checkbox"/>	CM	Web Composition: An Object-Oriented Support System for the Web Engineering Lifecycle, HANS-WERNER GELLERSEN, ROBERT WICKE, MARTIN GAEDKE, Pages 1429-1437.	
<input type="checkbox"/>	CN	Hypernews, A Hyper Electronic-Newspaper Environment Based on Agents, JEN-HENRY MORIN, Proceedings of the 1998 International Conference on System Sciences, January 6-9, IEEE, Vol. 2, Pages 58-67.	
<input checked="" type="checkbox"/>	CO	FrontPage 98 for Windows 95, The Journal of the American Taxation Association, Fall, 1998, Vol. 20, No. 2, Pages 132-134.	
<input checked="" type="checkbox"/>	CP	Mixed Media: The New Push for Push Technology, HAL BERGHEL, ACM Press, New York, 1998, Pages 28-36.	
<input type="checkbox"/>	CP	FrontPage Gets A Microsoft Face-Lift, Software Trends, XP002917523, 2 Pages	
<input type="checkbox"/>	CQ	International Search Report issued January 21, 2004 for PCT/US 00/27633.	

*EXAMINER: Initial if information considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹Applicant's unique citation designation number (optional). ²Applicant is to place a check mark here if English language Translation is attached.

Examiner Signature		Date Considered	
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DALLAS2 1023455V1 45003-00012USP1



Application No. (if known) 760701005

Attorney Docket No.: 45003-00012USP1.001

Certificate of Mailing Under 37 CFR 1.8

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on February 5, 2004
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Carol Mitchell

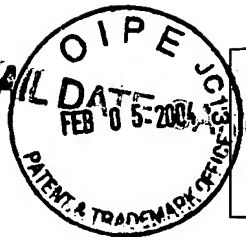
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IDS (Citation) by Applicant



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MANAGEMENT SYSTEMS

TRANSMITTAL LETTER

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Enclosed are the following items for filing in connection with the above-referenced Patent Application:

1. Information Disclosure Statement;
2. IDS (Citation) by Applicant;
3. Transmittal Letter; and
4. Acknowledgment Postcard.

The Director is hereby authorized to charge any deficiency in the fees filed, asserted to be filed or which should have been filed herewith (or with any paper hereafter filed in this

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